

Network Connect (NetConnect) Upgrade Procedures for Mac Users

Note: Administrative level access will be required on the system to perform the upgrade process.

JPL RAS (Network Connect) users will be prompted to automatically upgrade their NetConnect client if a new version has been deployed at JPL.

The following is a visual summary of a Mac OS X end user's experience of the upgrade process:

1. User will launch NetConnect :



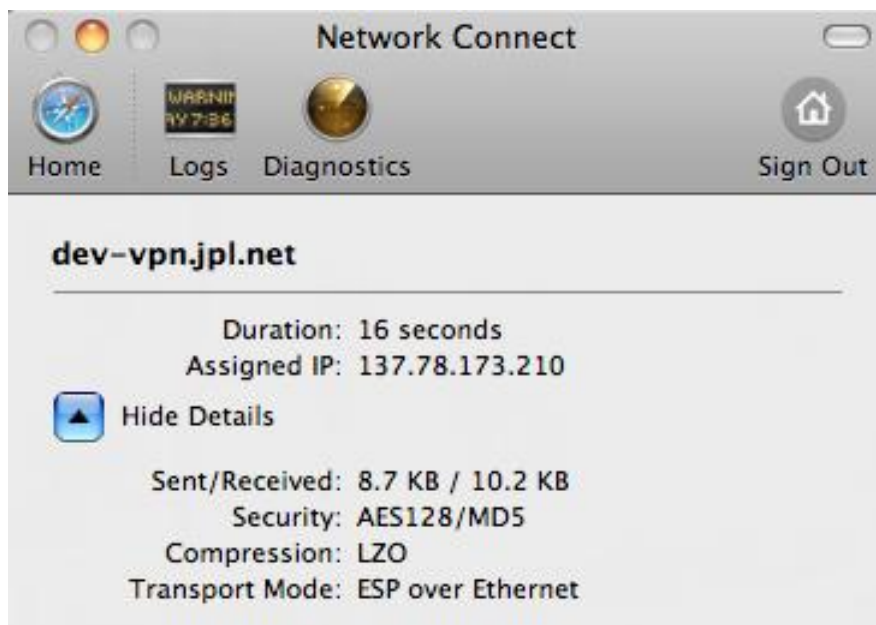
2. Once logged in, the user will be prompted to download and install the new version of Network Connect. At this point, the user must proceed by clicking "Upgrade" as prompted:



3. The software will be downloaded and installed on the user's system:



4. The installation process should take approximately thirty seconds. The secure RAS connection will be established to JPL.



Note: If the Sign In URL is missing, please type in <https://vpn.jpl.nasa.gov/>.



The screenshot shows a web browser window titled "Network Connect". The address bar contains "Sign in at: https://vpn.jpl.nasa.gov/". The main content area has the heading "Welcome to JPL Network Connect" and "Secure Access VPN". Below this are input fields for "Username" and "Password", followed by a "Sign In" button. To the right of the login fields, there is a note: "Note: There is a 30 minute idle time-out with a maximum session length of 72 hours." Below the note is a "WARNING:" section that states "This computer is funded by the United".

Network Connect

Sign in at: <https://vpn.jpl.nasa.gov/>

Welcome to JPL Network Connect
Secure Access VPN

Username:

Password:

Note: There is a 30 minute idle time-out with a maximum session length of 72 hours.

WARNING:
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End of upgrade procedure.